



Downtown Service Provider Resources

Important Call Numbers

911

Emergency life safety issues
or crime in progress

360-676-6911

Non-emergency line to request
police assistance or file a report

Safety Ambassadors

Provides safety patrols and works with providers to triage services as needed.
Assistance during business hours,
8 am-5 pm, 7 days a week.
(360) 220-1156

RSU Private Security

Assistance outside of business
hours, 5 pm - 8:am, 7 days a week
1-800-824-2383
(800) 824-2383

Homeless Outreach Team

Outreach to persons experiencing
homelessness. Hours are Monday and
Friday 7 am-5 pm, and Tuesday through
Thursday 7 am-8 pm
(360) 312-3717

Mobile Crisis Outreach Team (MCOT)

A community-based outreach team
providing short term crisis intervention and
prevention services.

988: Mental Health Hotline

- volunteer mental health counselors.
(800) 584-3578
- to report someone experiencing a
mental health crisis.

Whatcom County Crisis Response

GRACE provides intensive support to frequent
users of emergency medical services, law
enforcement, hospital emergency department,
and the Whatcom County jail. The Law
Enforcement Assisted Diversion (LEAD) program
works with people with multiple low-level
criminal offenses.
(360) 788-7128

Whatcom County Detox

If this situation is not life-threatening
and the person you are helping is able
to walk and talk.
(360) 676-2020 ext 5

Lighthouse Mission Outreach Services

Reaches out to chronically homeless
individuals to talk with and pray with those
living unsheltered. Additionally, refers
individuals into Base Camp and hands out
needed items, such as socks, sandwiches,
water bottles, blankets, and toiletries.
(360) 733-5120

Northwest Youth Services

Outreach to connect youth with
supportive relationships, basic needs,
and resources that can end their
experience of homelessness.
(360) 927-0156